

NOIDA POWER COMPANY LIMITED

Commercial Complex, H Block, Alpha - II Sector, Greater Noida City – 201 308
District – Gautam Budh Nagar

METER RELATED COMPLAINTS OR TESTING OF METER

Complains ref. No.:

1. Name, address and : _____

telephone no., if any of the complaint: _____

2. Book Number/Service Connection Number: _____

3. Brief description of the complaint - Burnt out/completely stopped/Fast/Seal broken/
Testing of Meter.

4. Initial cost of meter was borne by: _____ consumer/Licensee

5. Complainant desires to provide/has provided a new meter for replacement (Yes/No)

6. Any other information

Date

Signature of the customer

----- Cur From Here -----

For Office Use Only

1. Site Verification Report:

Signature
(JMT/SMT)

2. Comment of AE (Meter)

Signature
E (Meter)

3. Reference of information to the customer within 7 days

----- Cur From Here -----

ACKNOWLEDGEMENT TO BE HANDED OVER TO THE CONSUMER/ HIS REPRESENTATIVE

1. Complaint reference number (to be given by licensee) :

2. Complain received by (name & Designation) :

3. Complain receiving date :

4. Target Date to resolve :

Signature of Representative of NPCL